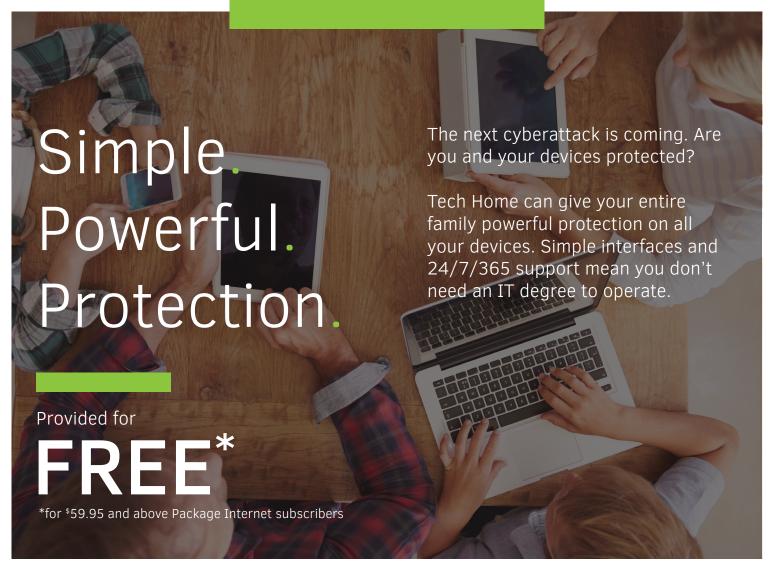
TECH HÔME



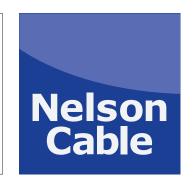
Tech Home Support:

Simple to setup and use and backed by 24/7/365 support.

You don't need to rely on the techie kid next door!

Plan Includes

- Tech Home membership Covers 4 devices (computer & mobile)
- Mobile anti-theft protection (locator not replacement)
- · SecureIT Plus Web security, ransomware protection & bloatware removal
- FileHopper 250GB data backup
- Password Genie password manager
- Wi-Fi Support with assessment app
- Premium technical support, 24/7/365, US-based support
- Setup, support troubleshooting





SecureIT Plus

- Anti-virus, anti-spyware, anti-malware w/alerts
- Hands free updates
- Personal firewall/Bloatware removal tool
- Parental controls
- Behavior based scanning/quarantine
- Ransomware scanning/removal
- 24/7/365 technical support
- Hard drive defrag
- Guaranteed protection
- Mobile version available

Password Genie

- Smart logins w/automated backups
- Intuitive alerts
- Advanced custom options
- 256-bit encryption
- Multiple users/PCs
- Form fill
- 2-step verification
- Password generator
- Password strength rater
- Mobile version and sync

TotalTech Premium

- Services Include:
 - PC Setup assistance
 - Smartphone/tablet quick start
 - Connect device to network
 - Performance tune-up
 - Virus & spyware removal
 - Email support
 - Software install
 - and much more!

FileHopper Plus

- Easy file backup & alerts
- 250GB of cloud backup
- 256-bit encryption
- Multi-computer access
- Remote file access
- FileHopper online folder sync
- Backup reporting
- · Mobile version available

Identi-Fi/Wi-Fi Support

- Validate signal strength
- Recommend extenders or hardware upgrades
- Education on Wi-Fi performance vs speed
- Customer education
- Identi-Fi Wi-Fi analysis app (PC & Mobile)
 - Signal strength meter
 - Network analyzer
 - Speed Test
 - Create Heat Maps

Support

- 24/7/365 Product support for all products included
- 24/7/365 Premium support to help support your connected devices
- Live, US-based techs
- Toll-free phone, chat, or email
- No scripts used by technicians