

The logo for Tech Home, featuring the words "TECH HOME" in white, uppercase letters on a green rectangular background. The letter "O" in "HOME" has a white Wi-Fi signal icon above it.

TECH HOME®

A top-down photograph of a family sitting around a wooden table. A child is using a laptop, another child is using a tablet, and an adult is holding a smartphone. The scene is brightly lit and shows a typical family tech environment.

Simple.
Powerful.
Protection.

The next cyberattack is coming. Are you and your devices protected?

Tech Home can give your entire family powerful protection on all your devices. Simple interfaces and 24/7/365 support mean you don't need an IT degree to operate.

Provided for

FREE*

*for \$59.95 and above Package Internet subscribers

Tech Home Support: Simple to setup and use and backed by 24/7/365 support. You don't need to rely on the techie kid next door!

Plan Includes

- Tech Home membership Covers 4 devices (computer & mobile)
- Mobile anti-theft protection (locator - not replacement)
- SecureIT Plus Web security, ransomware protection & bloatware removal
- FileHopper 250GB data backup
- Password Genie password manager
- Wi-Fi Support with assessment app
- Premium technical support, 24/7/365, US-based support
- Setup, support troubleshooting

The Nelson Cable logo, consisting of the words "Nelson Cable" in white, bold, sans-serif font on a blue rectangular background.

**Nelson
Cable**

Contact Us For Details: **434-263-4805**

www.nelsoncable.com

TECH HOME[®]

Includes

SecureIT Plus

- Anti-virus, anti-spyware, anti-malware w/alerts
- Hands free updates
- Personal firewall/Bloatware removal tool
- Parental controls
- Behavior based scanning/quarantine
- Ransomware scanning/removal
- 24/7/365 technical support
- Hard drive defrag
- Guaranteed protection
- Mobile version available

FileHopper Plus

- Easy file backup & alerts
- 250GB of cloud backup
- 256-bit encryption
- Multi-computer access
- Remote file access
- FileHopper online folder sync
- Backup reporting
- Mobile version available

Password Genie

- Smart logins w/automated backups
- Intuitive alerts
- Advanced custom options
- 256-bit encryption
- Multiple users/PCs
- Form fill
- 2-step verification
- Password generator
- Password strength rater
- Mobile version and sync

Identi-Fi/Wi-Fi Support

- Validate signal strength
- Recommend extenders or hardware upgrades
- Education on Wi-Fi performance vs speed
- Customer education
- Identi-Fi Wi-Fi analysis app (PC & Mobile)
 - Signal strength meter
 - Network analyzer
 - Speed Test
 - Create Heat Maps

TotalTech Premium

- Services Include:
 - PC Setup assistance
 - Smartphone/tablet quick start
 - Connect device to network
 - Performance tune-up
 - Virus & spyware removal
 - Email support
 - Software install
 - and much more!

Support

- 24/7/365 Product support for all products included
- 24/7/365 Premium support to help support your connected devices
- Live, US-based techs
- Toll-free phone, chat, or email
- No scripts used by technicians

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